

West Inner Area

Streetscene Services



Resources/Coverage Details

West Inner Streetscene Resources & Coverage

n.b. Contacts: in blue under function heading

Bramley (Fairfield) Pride Team (Assistant Area Manager/Area Manager)

Driver x1, Operatives x 4 (D. Starkey, C. Robinson, I. Rodley, V. Greig, J. Chippendale). Team to pick up all CAST type referrals within the defined S.O.A. The primary objective is to improve the environment & Streetscene in the defined area.

The pride team is to provide an enhanced Streetscene Service. The team will compliment the existing services currently deployed in the Fairfield Area. Their primary responsibilities are the removal of litter, fly tipping & graffiti. They will also report other environmental issues which they are unable to deal with themselves.

The pride team have also been given training in basic construction skills, joinery and minor maintenance tasks. All the team have been trained on the use of strimmers and various attachments to enable them to carry out streetscene maintenance such as hedge cutting, edging grass verges etc. Currently this team does not have any specialist equipment due to it being stolen for a second time.

The area covered is the S.O.A. of the Fairfields Estate. Budget bids and negotiations are currently in progress at a strategic level regarding funding for this team.

West Inner Litter-bin collection (Assistant Area Manager/Area Manager)

(Driver + 1) Transit caged vehicle. (R. Crossley / M. Chadwick)

This vehicle covers the Armley, Bramley and Farnley areas. The prime function of this vehicle is to service litterbins and manually cleanse shop front areas as identified on their route sheet.

This team also cleanse surplus/spillages around bring banks.

West Inner Litter Collection

Beatsweepers / Litter pickers
(Assistant Area Manager/Area Manager)

D. Hannah is responsible for cleansing in and around the Armley Town Street shopping area.

B. Miller services Bramley Town Street daily and also the side streets

J. Adamczyk services The Clyde's, Bruce's and immediate area.

L. Smith services the Bawn's and the Butterbowl's and immediate area.

The primary function of these individuals is to litter pick defined routes on a daily basis. They will service any litter bins on their route ready for collection by the Litter bin collection vehicle.

**West Inner
Mechanical Sweeping
(Roads & Footpaths)**
(Assistant Area Manager/Area Manager)

All the roads and footpaths are swept on a predetermined schedule.

The frequency of sweep varies. They are swept either weekly - 3 weekly – 6 weekly or 12 weekly.

The Inner West as been allocated 1 Road Sweeper (RSC) & 2 Pavement sweepers (S/K's) these vehicles are deployed 7 days per week on a shift pattern.

RSC5 W. Moth / G. Walker

SK10 R. Moore / J. Rose

SK 11 D. Downs / G. Pearson

**West Inner
Bulk Collection**
(Assistant Area Manager/Area Manager)

(Driver + 1) 3.5 tonne tail lift vehicle. (D. Cowie and P. Marsden) This vehicle and crew are responsible for the collection of flytipped waste and materials in the area.

Refuse Collection
(Assistant Area Manager/Area Manager)

Currently we collect domestic household waste (trash) in Black wheeled bins/bags on a weekly schedule, recyclable materials (not glass) in green bins/bags on a four weekly schedule (where suitable). From all non- trade premises in the West Inner area.

Routes:

Black – W18,W19,W20,W21,W31, Route B (bag collection route) HR1,HR2, (high rise)

Green – G18,G19,G20,G21,G31

Other city wide resources deployed in the West Area

Arterial Routes Team (Paul Sanderson – lead officer)

This team are responsible for dealing with the deep cleanse/cutting back vegetation on the arterial routes through the West area:

Ginnel Cleansing Team (City Wide) (Assistant Area Manager/Area Manager)

All ginnels within the West Inner area are routinely cleansed following a pre-defined schedule (approx every 6 months)

Car Parks Cleansing Team (City Wide) (Assistant Area Manager/Area Manager)

All LCC owned car parks are routinely cleansed following a pre-defined schedule (approx every 4 weeks)

Autumn Leaf Clearance (Assistant Area Manager/Area Manager)

Additional resources are deployed at the peak leaf fall periods.

Britain in Bloom Activities (Assistant Area Manager/Area Manager)

We target the areas identified as entrants to this prestigious competition, and deploy appropriate resources, in conjunction with the organisers.

Environmental Enforcement (Victoria Whalley)

All incidents of Flytipping, trade waste problems, repeat retailer, shop keeping or takeaway littering problems should be reported to CS Enforce@leeds.gov.uk who will reply to you and forward to the appropriate officer for investigation.

S.O.A. (Ian Smith)

The enforcement officer allocated to this area will work closely with the pride teams focusing on household flytipping, litter clearance notices, bins on street on non-collection days. The officer will be able to tackle priorities identified by the community in a highly visible manner and will be a key factor in the success of this service

Highways Enforcement (Audrey Cairns)

All incidents of Highways fly posting, illegal advertising, overhanging hedges, etc to be forwarded to [CS Enforce@leed.gov.uk](mailto:CS.Enforce@leed.gov.uk), who will reply to you and forward to the appropriate officer for investigation.

Graffiti/needle removal (Frieda Haley)

All incidents of Graffiti/needle to be reported to Frieda Haley.

Grass Cutting (R Foyle/Mike W Cox)

Verges done by Glendale, Roundabouts by Park & Countryside. Reports of failure/complaint should be referred to Mike W Cox who is responsible for the monitoring team. Roger Foyle is the lead officer

Gully emptying (Assistant Area Manager/Area Manager)

Citywide programme for gully cleansing scheduled for cleansing every 8 months. Additional to this service we have 2 dedicated teams who service gullies which are prone to flooding during heavy downpours. These gulleys are scheduled to be serviced at 2 month intervals.

Household Waste Sort Sites (Glenn Maude)

There are no Household Waste Sort Sites situated in the West Inner Area. The nearest sites are Evanston Avenue (Kirkstall Road). This site is licenced to accept both commercial and household waste. Commercial waste delivered to this site is chargeable. Pudsey Grangefield (Grangefield Industrial Estate) is the other site and is only licenced to accept household waste. Commercial vehicle restrictions apply at these sites no vans except Wednesdays and Saturdays. Site supervisors are Cliff

Cheatham (2143644) at Kirkstall Road and Joan Smith (2562305) at Pudsey Grangefield. There is also a Zero Waste site at Calverley Bridge (Calverley Lane). This site will accept only recyclable materials. Site supervisor Ray Cope (2583363) The commercial vehicle restrictions also apply to this site.

Public Toilets

(Frieda Haley)

Primary link is Frieda Haley – Roger Foyle is the lead officer. Sites to be serviced by the Frieda's toilet cleaning team.

Community Clean-ups/Multi agency operations

(Assistant Area Manager/Area Manager)

We endeavour to assist in all of the above using existing resources, it is important that precise location information and what works are required in advance, to enable efficient resourcing

Education

(Kate Stanley & Carol Hartley)

Kate Stanley & Carol Hartley are the Litter Education Officer's for the Enforcement Division. Their role is to prepare a presentation to take into all high schools in Leeds, in an attempt to educate 14 -17 years old pupils about litter and the consequences of leaving litter. This is aimed at this particular age group because now they can be fined whereas previously they were not.

Customer Care

(Ian D Barker)

Area Customer Care Officer is Ian Barker. Ian will act on Customers behalf to resolve service or operational issues and ensure that all complaints are closed out to the customers satisfaction and on the Siebel system..

Bulky Collection Service

(Call Centre **0845 124 0113**)

The bulky waste collection will remove up to 4 large items (e.g sofas, wardrobes, beds etc.) 6 small items or up to 10 bags of waste free of charge. When making the request the caller will be asked to identify the items. There are particular items that are not included in this free service (e.g. builders/plumbers material etc.) This service is of particular value to members of the public who do not have their own transport and are unable to take the items themselves to the nearest Household Waste site (There are 11 throughout the city)

Contact Information

Environmental call centre:- 0845 124 0113

This contact number should be used for all requests for the services outlined above and/or enquiries complaints etc.

West Operational Area Management Team (Refuse/Street Cleansing/gully issues)

Position	Name	Mobile Number
Assistant Area Manager	Steve Reeves	(07891) 273794
Assistant Area Manager	Steve Spencer	(07891) 273720
Area Manager	Steve Greenwood	(07891) 275509
Principal Area Manager	Glenn Maude	(07891) 273714
Customer Care Officer	Ian D Barker	(07891) 275606

Enforcement

Position	Name	Mobile Number
S.O.A.	Ian Smith	0113 3951902
West Environmental	Victoria Whalley	0113 3951765
West Highways	Audrey Cairns	0113 3952273

Other Functions

	Name	Contact Number
Arterial roads	Paul Sanderson	(07891) 273797
Toilets/Graffiti/Needles	Frieda Haley	(07891) 273797
Grass Cutting	Mike W Cox	(07891) 273772
Household Waste Sites	Glenn Maude	(07891) 273714

E-Mail Referrals

Refuse/Street Cleansing/gullies

CS.West.Referrals@leeds.gov.uk

Response time will depend on the type of work required, in general if it is fly tipping, or small but urgent jobs we would aim for 24 hours after receiving the report. If it is not work which does not require urgent attention we would leave until the team were in the area on the scheduled day.

Enforcement

[CS.Enforce @leeds.gov.uk](mailto:CS.Enforce@leeds.gov.uk)